HAECO

2017

Sustainable Development Highlight

2017 At a Glance

This fast fact provides a quick reference of the achievements we made in 2017 and plans for 2018. For more details on our sustainability performance, please view our full Sustainable Development Report 2017. We welcome your feedback.

We Paint Our Sky **GREEN**

Health and Safety

Reduced
13.5%
Lost Time Injury Rate

Employees

Over
740,000
Training Hours

Business Partners

75 Group Key Suppliers Surveyed

Environment

1,280MWh
(1.28 Million kWh)
Renewable Energy Generated

Community

HKD
3.6 Million
Donations

SWIRE

ENVIRONMENT

HAECO's vision is to be recognised as a sustainable 'green' MRO service provider by striving to be a good steward of the natural resources and biodiversity under our influence.

Our 2017 Performance			
Carbon Intensity	3.10 kg CO_2e/ man-hour worked	VS 2016	Maintained
Water Intensity	18.81 L/ man-hour worked	VS 2016	▼ 10.9%
Waste Recycling	25.1%	VS 2016	▲ 90.8%

Awards

- Gold Award in "2017 Hong Kong Awards for Environmental Excellence"
- China Light & Power (CLP) Green Plus Award 2017 - Smart Business Energy Saving Award
- Hong Kong International Airport Environmental Management Recognition Scheme - Class of Excellent

HEALTH AND SAFETY

Health and Safety is deeply integrated in our business operations as we strive to set best-in-class quality standards within the MRO industry.

Our 2017 Performance		
LTIR	1.45	VS 2016 ▼13.5%
Service Responsibility	Carried out 600+ external audits per year covering all significant products and services	
International Standard	Acquired OHSAS 18001 certificates at all HAECO Group principal companies in Xiamen	
All Round Safety Management	Standardised incident investigation methodology	
Development of a Safety Culture	Completed training on manual handling at HAECO Hong Kong	
Proactive Risk Management	Adopted the bow tie model as our standard tool	
Comprehensive Hazard Reporting	Established safety hazard reporting systems at HAECO Hong Kong and HAECO Xiamen	

COMMUNITY

We are committed to maintaining strong relationships with community members, bringing value to our communities, enhancing their capabilities while respecting their culture and heritage.

Our 2017 Performance	
Donation	HKD 3.6 Million
Number of Volunteers	>660
Number of Volunteering Hours	>4,000 hours

Awards

- HAECO Hong Kong and HAESL were awarded the 5 Years Plus Caring Company and Caring Company by the Hong Kong Council of Social Service for good corporate citizenship

BUSINESS PARTNERS

We aim to drive sustainable development collaboratively in the MRO industry. We collaborate with different business partners to realise synergies in terms of cost savings, people development, functional expertise and best practice.

Our 2017 Performance	
Supplier Engagement	75 Group Key Suppliers Surveyed
Materials	Key sustainable materials identified
Green Procurement	Green materials and specifications explored

Future Plan

Environment

- Set up ISO 14001 framework for all principal group companies in Mainland China
- Revamp our Environment and Energy Strategy

Health and Safety

- Review safety management systems deployed to enhance the effectiveness and maturity of each element within the system
- Deliver event investigation training to operational staff across HAECO Group business units
- Implement Job Safety Analysis (JSA) programme using the Bow Tie Risk Assessment Methodology
- Undertake safety culture maturity reviews

Employees

- Continue to promote their Employer Brand through various projects to raise public awareness of our industry at HAECO Hong Kong
- Expand deployment of the comprehensive talent management system, with talent career path development plans and offerings aligned with HAECO's competency model at HAECO Americas
- Develop structured Skill Development Programmes to encourage multi-skill development of their staff at HAECO Xiamen and HAESL

Business Partners

- Formulate sourcing policies for identified key materials in 2018

Community

- Encourage employees to participate in volunteer services

EMPLOYEES

We aim to be an employer of choice by providing an environment in which all staff are treated fairly and with respect.

Our 2017 Performance	
Training Hours	>740,000 hours
Talent Retention	Adopted an online system to manage succession planning and talent development at all HAECO Group companies
Employee Relations	Rolled out The Brand Champion Programme to improve communication throughout HAECO Americas

Awards

- HAESL has been recognised as a Manpower Developer since 2013